



Dear Delegate,

You are invited to attend the annual GOVTECH (2025) conference; the event will take place at the Durban ICC on the 8th – 10th September 2025.

- The theme for GovTech 2025 is **"One Data, One Citizen, One Citizen Service Journey – Digital Transformation."** This places the spotlight on the importance of data driven service delivery changing how citizens should experience government as a single, coherent entity rather than a collection of disconnected departments. The need for the development of standards which enable service delivery and ensure interoperability and integration of systems must be prioritized to ensure the end-to-end citizen experience across all touchpoints. This will further require highlighting a radical shift from fragmented siloed systems to integrated citizen-centric systems which enable effective and efficient service delivery. One data signifies one data set for every citizen Data should flow seamlessly across departments, with common definitions, formats, and exchange protocols. Platforms should be designed for integration from the bottom up. The theme reflects a bold commitment to engaging around building an integrated digital government, the importance of unlocking interoperability at scale, designing service systems from the citizen's point of view and driving seamless, ethical and inclusive digital public service.
- Artificial intelligence and automation if strategically deployed can transform service delivery introducing efficiency and innovation thus reducing administrative burdens for public servants and improving citizens' experience of government service delivery.

For more Information please visit the Govtech website:

www.govtech.co.za

REGISTRATION FEES

Should you register prior to the cutoff date but omit to pay, you will be charged a higher registration fee. In addition, registration will only be confirmed upon receipt of payment prior to the conference.

Registration Type	Full conference package
Registration Fee	Early Bird: R 17 000.00 Inclusive of VAT until 31 July 2025
	Standard: R18 000.00 Inclusive of VAT until 07 September 2025
	On Site: R20 000.00 inclusive of VAT from 08 September 2025 to 10 September 2025