



2025
GovTECH
powered by
Government Technology

one **data**
CITIZEN
ONE SERVICE
DELIVERY JOURNEY -

DIGITAL TRANSFORMATION.

The **future of public service** is
Data-driven and citizen-centric.



GovTech 2025: Conference Outcomes Report

From Event to Engine: Actionable Initiatives for Post-GovTech Implementation





Purpose: This report aggregates the key outcomes, challenges, and proposed focus areas identified during the GovTech 2025 thematic track sessions into **actionable implementation initiatives**. These initiatives are designed to form the immediate basis for the Post-GovTech Implementation Programme, ensuring a seamless transition from policy dialogue to practical execution.

Context and Cross-Cutting Themes

The conference successfully repositioned GovTech from a once-off event to a **year-round catalytic programme**, anchored by the unifying vision of "One Data. One Citizen. One Service Journey." The overarching mandate requires a shift from pilots to scalable solutions, driven by **Pragmatism** and focused on **immediate, high-impact actions**.

Core Theme	Mandate for Implementation
Sovereignty	Own, control, and derive value from South African data and infrastructure, protecting against geopolitical risks.
Interoperability	Resolve the critical governance and technical challenge of breaking down government silos to enable secure, standards-based data sharing.
Trust and Governance	Address weak IT governance, leadership gaps, and inconsistent accountability to strengthen public trust and systemic resilience.
Skills and Capacity	Prioritize building the "right skills" across the public service, from technical cybersecurity expertise to executive digital accountability.

Track 1: Cybersecurity and Interoperability Initiatives

Core Challenge: Fragmented security posture and critical skills shortages expose government systems to inevitable, costly attacks.

	Aggregated Initiative
C1	Interoperability Security Blueprint & Standards
C2	Cyber Pilot "Seal of Trust" Certification
C3	National Cybersecurity Skills & Certification Framework
C4	Centralized Cyber Capability & DDM Standardization
C5	Unified Incident Response & Human Factor Programme

Track 2: Digital Government Services Initiatives

Core Challenge: Fragmented service journeys, lack of a single-entry point, and insufficient public service skills undermine the citizen-centric vision.

	Aggregated Initiative
D1	Relaunched gov.za Platform & Single Entry Point
D2	Digital Identity System Implementation
D3	Digital Service Delivery Models Policy
D4	Adoption Playbook & Hybrid Access Models
D5	Citizen Listening Platform & Feedback Integration
D6	Public Sector Digital Skills for Service Design

Track 3: Data and AI Economy Initiatives

Core Challenge: Lack of sovereign AI infrastructure and ethical frameworks prevents the use of data as a strategic national asset, particularly for African language inclusion.

	Aggregated Initiative
A1	Sovereign AI Infrastructure & Capacity Building
A2	National AI Policy Implementation & Governance
A3	Ubuntu AI Model & African Language Inclusion
A4	Data Sovereignty Frameworks & Licensing
A5	AI for Public Good Demonstration Pilots

Track 4: Cloud Services and Connectivity Initiatives

Core Challenge: Foundational infrastructure is plagued by cost inefficiency, vendor lock-in, and fragmentation, undermining digital sovereignty.

	Aggregated Initiative
F1	FinOps Revolution & Cloud Cost Optimization
F2	Sovereign Cloud & Hosting Guarantees
F3	Aggregated Connectivity Platform
F4	Procurement Reform & Open Standards
F5	Executive Accountability & Data Classification Playbook
F6	Alignment with National Digital Pillars



Next Steps: Programme Implementation

The success of GovTech 2025 will be measured by the execution of these **22 actionable initiatives** in the lead-up to GovTech 2026.

Thank You

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